

Terms & Conditions

Appointments can be cancelled up to 24 hours in advance. If our technicians are unable to service the pool when they arrive on site for any of the following reasons: (1) pool cover contains excess water and debris (2) water level is too low to run filter (3) electric is not available in the yard (4) yard is locked (5) pets are left unrestrained in the yard (6) vital pool equipment is unavailable, customer is subject to a \$40 service fee to be charged at the discretion of the technician assigned to complete the job. Appointment confirmations and reminders will be sent via email/text message to advise customers of needed swimming pool conditions depending on which service was scheduled, and to ensure full service at the time of appointment. In order to provide the best service, technicians are required to take a picture of your pool when they arrive on site. Another picture will be taken after completion so we can evaluate the performance of our service staff. This also helps as a basis for dispute resolution should a dispute arise over services rendered. All prices listed are general estimates and are subject to change. Final pricing will be given once the technician can make an accurate analysis of the pool features and work desired, either over the phone or in person. Please note that final invoicing will be emailed and card on file charged by end of service day. If there is no card on file, an additional \$10 fee to generate statement will be charged.